

Are you a CCTV Security professional, with a desire to further your career within the security sector?

Allied Universal are recruiting a team of Control Room Operators to work at the central control room in the Chelsea Barracks.

you will be responsible for the eyes and ears of the estate, not only from an evidential perspective but also as overwatch for all potential risks and hazards that may occur across the estate.

You will provide an essential overwatch and support role to the entire security team across the estate, responsible for ensuring all residents and the estate management team and visitors feel that they have a professional and secure support team to alert and advise them in times of need.

You will monitor all interactions, emails or phone calls, electronic access control system across the estate, investigate and manage all alarm activations in addition to supporting the concierge with any access concerns as they arise.

What you get:

- Excellent Salary of £12.50 per hour.
- Permanent contract of employment.
- Training, Support and Personal Development.
- Enrolment into the company's pension scheme and staff discounts on several retail stores, restaurants, travel companies, and much more.
- Full uniform provided.

Shifts: 4on&4off, you must be available for both day shifts (07:00-19:00) and night shifts (19:00-07:00).

What we want:

- **MUST HAVE BOTH A valid SIA Badge DS and CCTV Badge.**
- Excellent written and verbal communication skills.
- Proven experience as a CCTV Officer: experience of working in the Control Room or relevant role is an advantage.
- Be responsive to the client's needs and work in partnership with the client and other suppliers to support the delivery of the services.
- Must be pro-active in your duties, be able to work on your own initiative and work with others.
- Must be able to work under pressure, be able make decisive decisions during incidents and difficult situations.
- Strong knowledge of site processes and procedures, and aptitude for learning and applying such.

Duties & Responsibilities:

- Responsible for the actively monitoring the health safety and welfare of individuals across the estate.
- Acting as liaison with ground teams, estate management team and residents in the event of evacuations, liaison with emergency responders.
- Ensuring you are fully conversant with procedures across the estate.
- Ensuring compliance with GDPR.
- Alarm investigation and management.
- Protection of the information contained within the Control room.
- Following and implementing daily tasks from management.
- Reporting accurately and factually on incidents and accidents on the estate.



To apply, please forward a detailed CV and covering letter explaining your suitability for this role.

A.I Recruit is an equal opportunity employer